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**Attorney's. Docket No. 99-837**

# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**Box Patent Application**
**Assistant Commissioner for Patents**
**Washington, D. C. 20231**

## NEW APPLICATION TRANSMITTAL

Transmitted herewith for filing is the patent application of:

Inventors:     Boris S. Elman
               David G. Kenneson
               Andrew Silletti

For:     GRAPHICAL USER INTERFACE AND METHOD FOR
         CUSTOMER CENTRIC NETWORK MANAGEMENT

EK673490726US

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### Certification Under 37 CFR 1.10

I hereby certify that this New Application Transmittal and the documents referred to as enclosed therein are being deposited with the United States Postal Service on this date 3/31/2000 in an envelope as "Express Mail Post Office to Addressee" mailing label EK673490726US addressed to the: Assistant Commissioner for Patents, Washington, D.C. 20231.

Robert McHugh
(typed or printed name of person mailing paper)

*[signature]*
(Signature of person mailing paper)

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Attorney's Docket No.      99-837
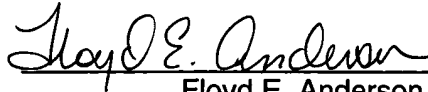
Enclosed are:

[ 20]     pages of specification and cover sheet
[ 6 ]     pages of claims
[ 1 ]     page of abstract
[ 8 ]     sheets of formal drawings.
[ 2 ]     pages of declaration and power of attorney.
[ 4 ]     pages of assignment and assignment recordation form
[ 2 ]     pages of information disclosure statement
[1 ]      page of form 1449
[1 ]      references
[ 1 ]     return postcard

| CLAIMS AS FILED | | | | |
|---|---|---|---|---|
| | NUMBER FILED | NUMBER EXTRA | RATE | BASIC FEE $690.00 |
| TOTAL CLAIMS | 17 - 20 | 0 x | $0.00 | 0.00 |
| INDEPENDENT CLAIMS | 6 - 3 | 3 x | $78.00 | 234.00 |
| MULTIPLE DEPENDENT CLAIM(S) | | 0 x | $260.00 | 0.00 |
| | | TOTAL FILING FEE | | $924.00 |

[x]     Please charge my Deposit Account No. 07-2339 in the amount of **$924.00. This transmittal letter is submitted in duplicate.**

[x]     The Commissioner is hereby authorized to charge any additional fees under 37 CFR 1.16 and 1.17 which may be required by the papers submitted herewith or credit any overpayment to Account No. 07-2339.

Floyd E. Anderson
Registration No. 33,825
Attorney for Applicant(s)

GTE Service Corporation
600 Hidden Ridge, HQE03G13
Irving, TX  75038
Phone:  (781) 466-4016
Fax: (781) 466-4021